SubProcessor List for Rafiki

Jul 12, 2025

To support delivery of our Services, Rafiki Inc.,and its subsidiaries and affiliates ("Rafiki"), may engage and use data processors with access to certain Customer Data (each, a "Subprocessor"). Terms used on this page but not defined have the meaning set forth in the <u>Terms of Services</u> (or if applicable, the superseding written agreement between Customer and DealRoom) (the "Agreement").

#	Sub-processor	Primary purpose	Personal-data categories	Hosting / data-center region(s)	Transfer mechanism (EEA→US)
1	Google Cloud Platform (GCP)	Core cloud hosting, databases, storage backups	All Customer Data, User Data, Website Data	USA (default), EU option (coming in July 2025)	SCCs + encryption
2	Intercom	In-app chat & customer support portal	User email, chat transcripts, ticket details	USA + EU data centers	SCCs
3	Cloudflare	CDN + Web Application Firewall	Edge logs incl. IP addresses	Global POPs (US/EU)	SCCs / DPF
4	Amazon SES	Cloud and Email service	User email, Customer Data	USA + EU	SCCs

5	Large language model processing via APIs	Meeting data	USA + EU	SCCs
6	Large language model processing via APIs	Meeting data	USA + EU	SCCs